



## Glen Eira College

### CHROMEBOOK PROGRAM – Frequently asked Questions

#### **What is a Chromebook & why does my child need one?**

A Chromebook is a small, portable personal computer. It uses Google Chrome as the operating system and is most useful when connected to the Internet. It allows students to access the Internet, in particular the Google's G-Suite for Education apps (such as Google Drive, Docs, Sheets, Slides, etc.). The devices are to be used for educational purposes only.

#### **When will Chromebooks be distributed to students?**

At the beginning of Year 8, to be carried through the next 3 years. We expect students to use the Chromebook for 3 years, by which time its warranty will have expired. In years 11 and 12 students can choose to participate in the Laptop Program.

#### **Will my child use their Chromebook in every class?**

No. The use of Chromebooks will be integrated within a wide range of teaching and learning activities. Our teachers will determine when students should use their Chromebook. Students must, however, bring their Chromebook to every class (unless explicitly instructed otherwise). Students are encouraged to use their Chromebook to support their learning outside of class time - in the library, at home, etc.

#### **What if my child's Chromebook is lost or damaged?**

The Chromebooks purchased by each student are covered by the manufacturer's warranty. Any defects or damage that occurs in the normal use of the device will be covered by this warranty. Whilst devices are being repaired, a loaned Chromebook will be made available to the student (depending upon the availability of such devices at the time).

Damage due to negligence or malicious behaviour is not covered by the manufacturer's warranty. In any instance where a student loses or damages a Chromebook due to negligent or malicious behaviour, the student's family will be expected to cover the costs of repair or replacement. The College will endeavour to ensure the repair costs are kept as low as possible. The maximum charge will not exceed the cost of the device.

#### **Do we need to purchase any software for the Chromebook?**

No. A Chromebook uses the Google Chrome operating system, and free applications can be added (as required) by students and staff from the Google Chrome Web Store.

#### **Do we have to buy the Chromebook from the College's designated provider?**

No, but any Chromebooks purchased elsewhere must meet the designated specifications. All repairs, even those covered under warranty, will be your responsibility to organise.